

★How to Sign Up to povo2.0

With Campaign code “**CANADA2025**”, You will get 3 days 5GB Data bonus when you activate your SIM Card/eSIM.

Step 1: Create Account

povo2.0 Sign-Up Flow

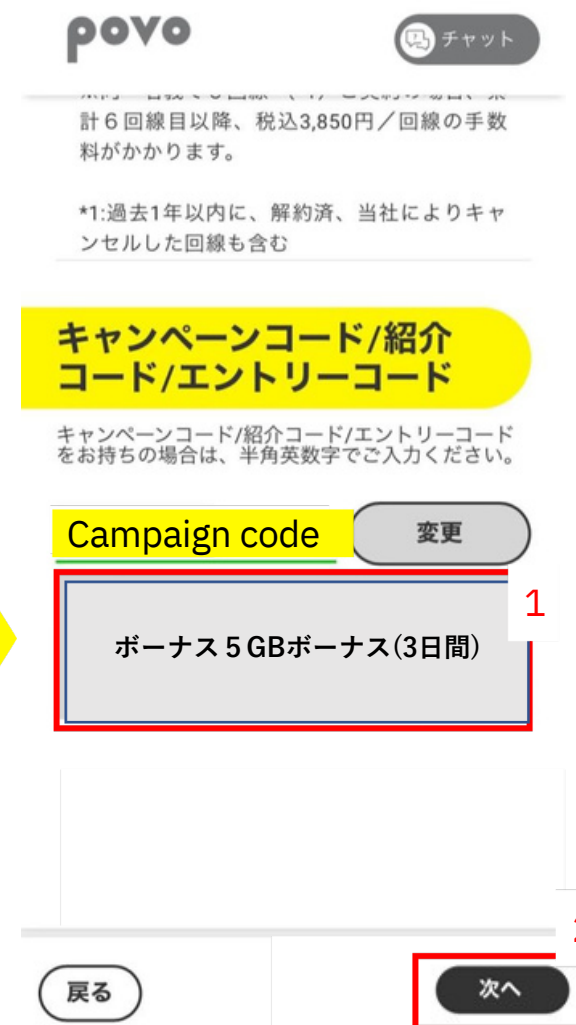
3

Click the above button for “Applying to povo2.0”.

Scroll down this screen.

1: Type “CANADA2025” in the blank box for 3days 5 data bonus!
2: Click apply button on the next.

1: If you see the gray box, it means the code is applied.
2: After checking the gray box, click next button on the bottom.



povo2.0 Sign-Up Flow

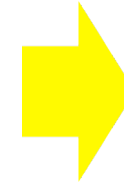
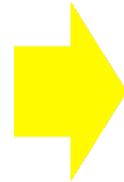
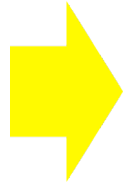
4

Type your email address to sign up for the account.

After typing your email address, click next button on the bottom.

You will receive the one time password to your email address. Type the password with 6 digits. Click next button on the bottom.

For SIM type, select **eSIM**. Before selecting eSIM, make sure that your smartphone is eSIM compatible. For Contract type, select **New Contract**. Click next button on the bottom.



Step 2: Credit Card Registration

povo2.0 Sign-Up Flow

6

Scroll down this screen.

Fill out the check boxes by opening each explanation. Click “Apply” button on the bottom.

Select “Credit Card” as a payment method.

Fill out “Card number,” “Expiration,” and “Security Code.” Click “Setting” button on the bottom.



Step 3:
eKYC

Customer Info Registration

povo2.0 Sign-Up Flow

8

Click “Next” button.

The screenshot shows the first step of the sign-up process. At the top, there's a 'povo' logo and a 'チャット' (Chat) button. Below that, a yellow banner reads '開通までのステップ' (Steps to activation). A red box highlights a button with a person icon and the text '次へ進む' (Next). Below this, there's a form with fields for '注文番号' (Order number), 'SIMタイプ' (SIM type), and '契約タイプ' (Contract type). A vertical progress bar on the left shows four steps: '本人確認①(書類登録)' (Self-confirmation ① (Document registration)), '本人確認②(詳細情報入力)' (Self-confirmation ② (Detailed information input)), 'SIMカードの配送先設定' (SIM card delivery destination setting), and 'SIMカードの開通手続き' (SIM card activation procedure). The first step is currently active.

Click a language select button.

The screenshot shows the second step of the sign-up process. At the top, there's a URL bar with 'applicant-kd.liquid-ekyc.com'. Below that, a blue banner reads 'ご本人確認書類の選択' (Select your identity verification document). A red box highlights a language select button with 'ja' and a dropdown arrow. Below this, there's a form with a title 'ご本人確認書類を選択' (Select your identity verification document) and three radio button options: '運転免許証' (Driver's license), 'マイナンバーカード (個人番号カード)' (My Number Card (Individual Number Card)), and '在留カード' (Residence card). Below the options, there's a 'ご注意事項' (Important notice) section with a warning about closing the browser. At the bottom, there's a '次へ進む' (Next) button.

Select English or your preferred language.

The screenshot shows the third step of the sign-up process. At the top, there's a URL bar with 'applicant-kd.liquid-ekyc.com'. Below that, a blue banner reads 'ご本人確認書類の選択' (Select your identity verification document). A language dropdown menu is open, showing options for 'English', 'Indonesian', 'Japanese', and 'Vietnamese'. Below the menu, there's a form with a title 'ご本人確認書類を選択' (Select your identity verification document) and three radio button options: '運転免許証' (Driver's license), 'マイナンバーカード (個人番号カード)' (My Number Card (Individual Number Card)), and '在留カード' (Residence card). Below the options, there's a 'ご注意事項' (Important notice) section with a warning about closing the browser. At the bottom, there's a '次へ進む' (Next) button.

Select “Residence card” as your identification document.

The screenshot shows the fourth step of the sign-up process. At the top, there's a URL bar with 'applicant-kd.liquid-ekyc.com'. Below that, a blue banner reads 'Select identity verification document'. Below this, there's a form with a title 'Select identity verification document' and three radio button options: 'Driver's license', 'National identity card', and 'Residence card'. The 'Residence card' option is highlighted with a red box. Below the options, there's a 'Precautions' section with a warning about closing the browser. At the bottom, there's a 'Next' button.

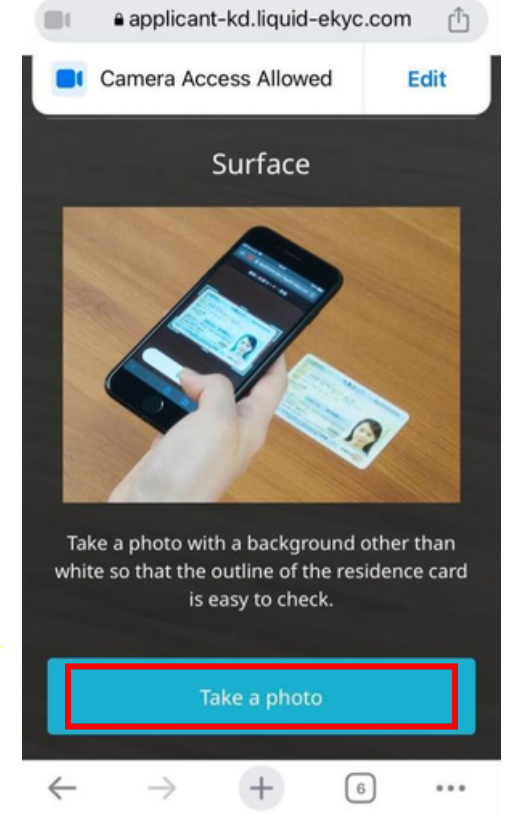
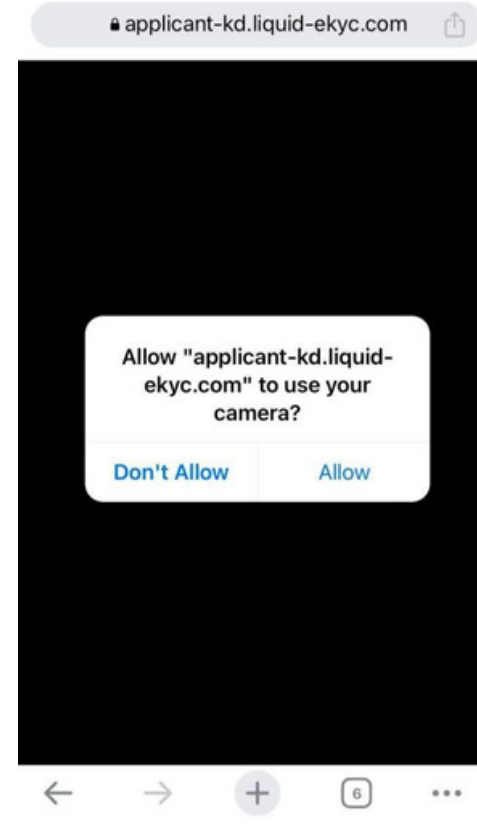
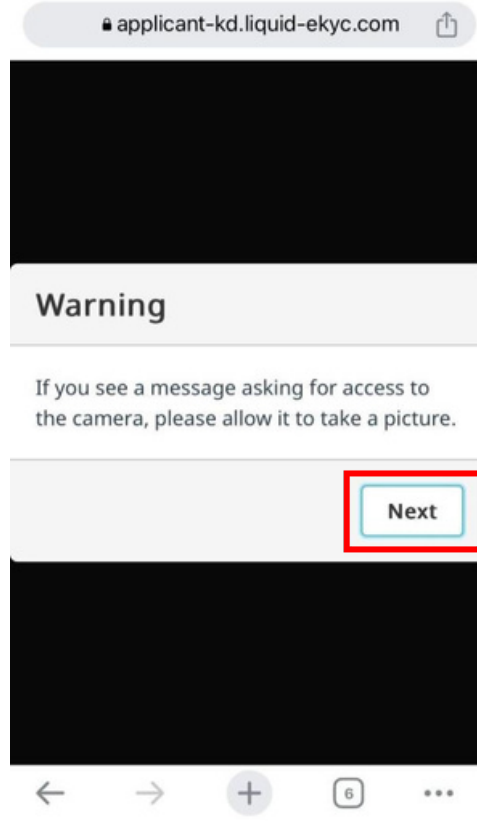
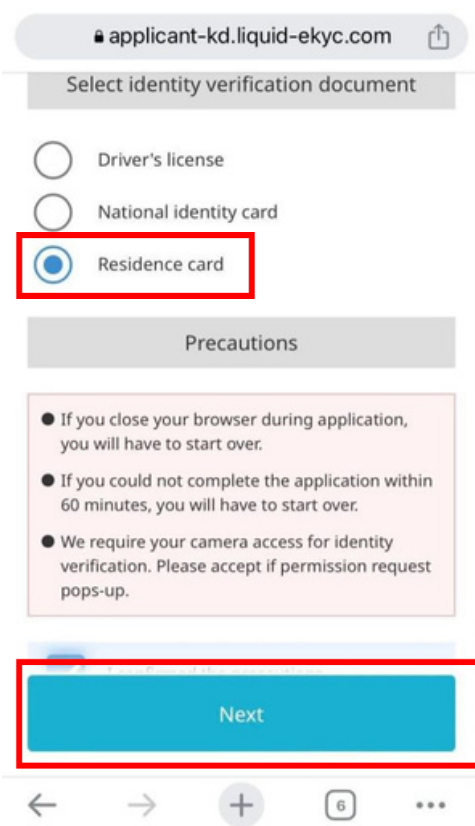
povo2.0 Sign-Up Flow

After selecting "Residence card," scroll down and click Next button.

Click Next button.

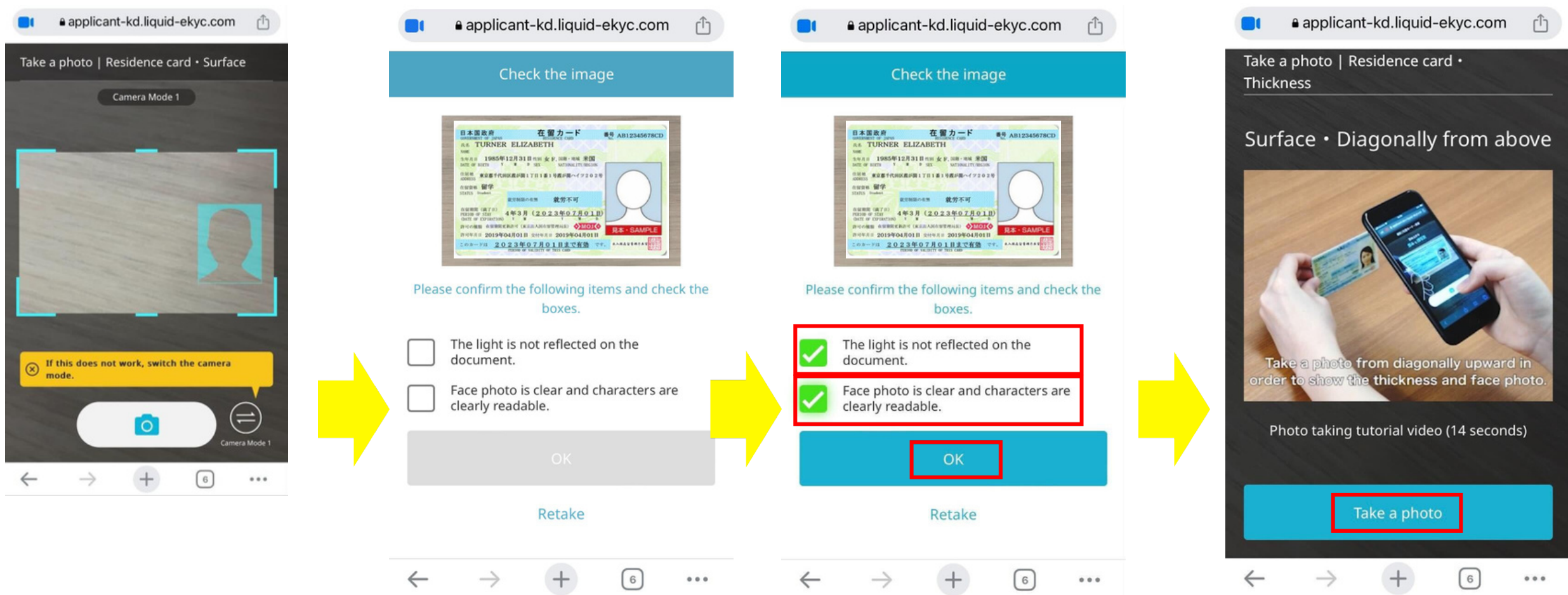
Click Allow button.

Prepare your residence card.
Click "Take a photo" button.



povo2.0 Sign-Up Flow

10



Based on the instruction, scan your surface of your residence card.
Click camera button.

Check your picture and the instruction.
If the picture is not clear, retake the picture.

If you confirm the following item.
Check the boxes.
Click next button.

Based on the instruction, scan your residence card.
Click Take a photo button.

povo2.0 Sign-Up Flow

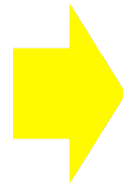
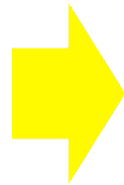
11

Based on the instruction, scan the thickness at the top of your residence card.
Click camera button.

Check your picture and the instruction.
If the picture is not clear, retake the picture.

If you confirm the following item.
Check the boxes.
Click next button.

Based on the instruction, scan bac side of your residence card.
Click Take a photo button.



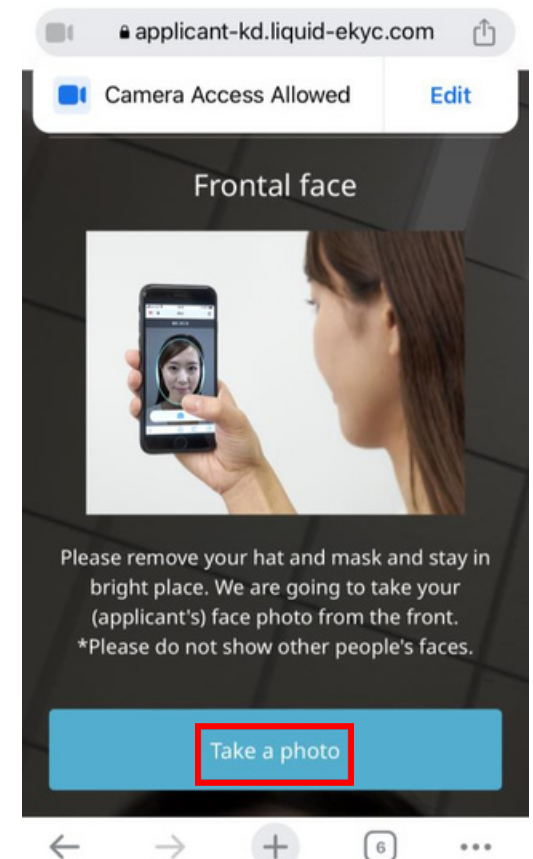
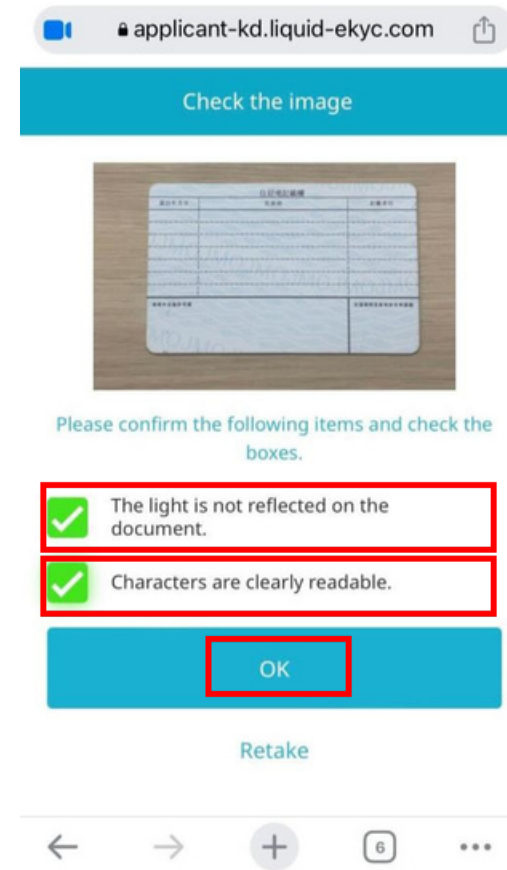
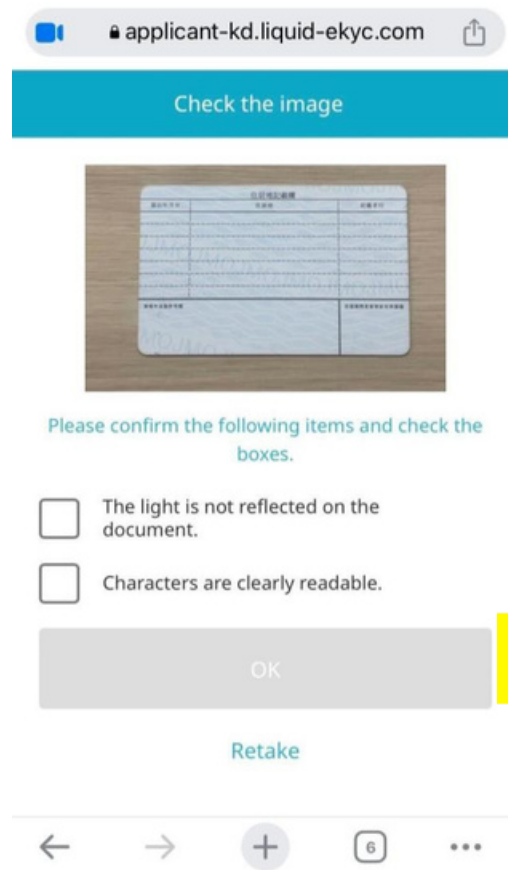
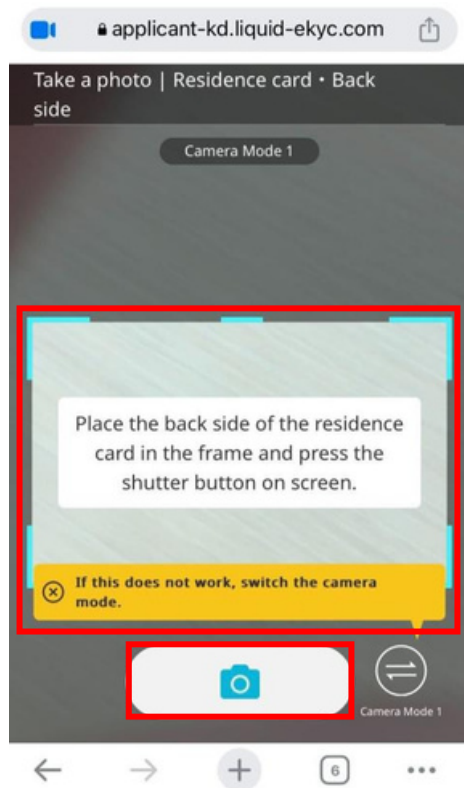
povo2.0 Sign-Up Flow

Based on the instruction, scan the back side of residence card. Click camera button.

Check your picture and the instruction.
If the picture is not clear, retake the picture.

If you confirm the following item.
Check the boxes.
Click next button.

Based on the instruction, take a photo of yourself for eKYC.



povo2.0 Sign-Up Flow

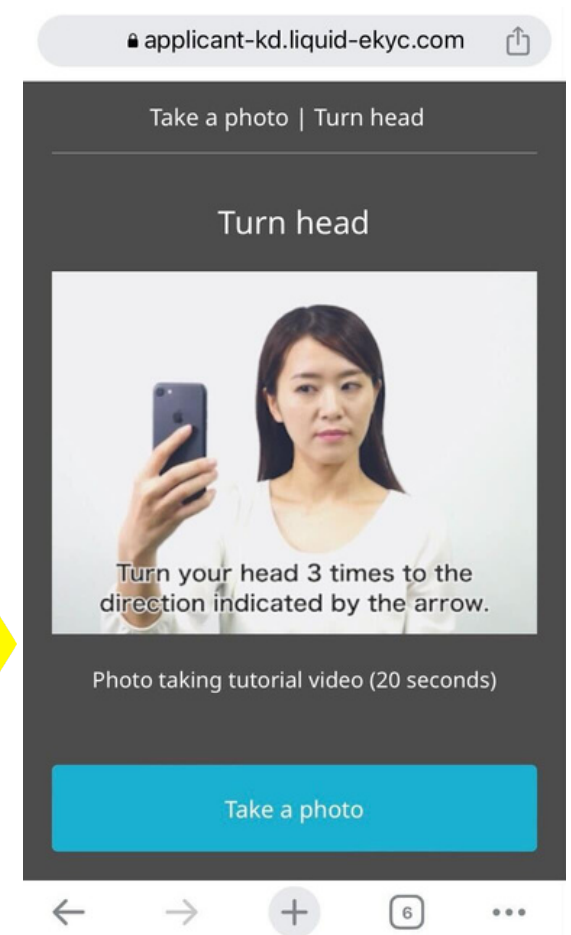
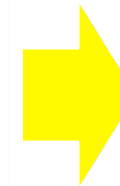
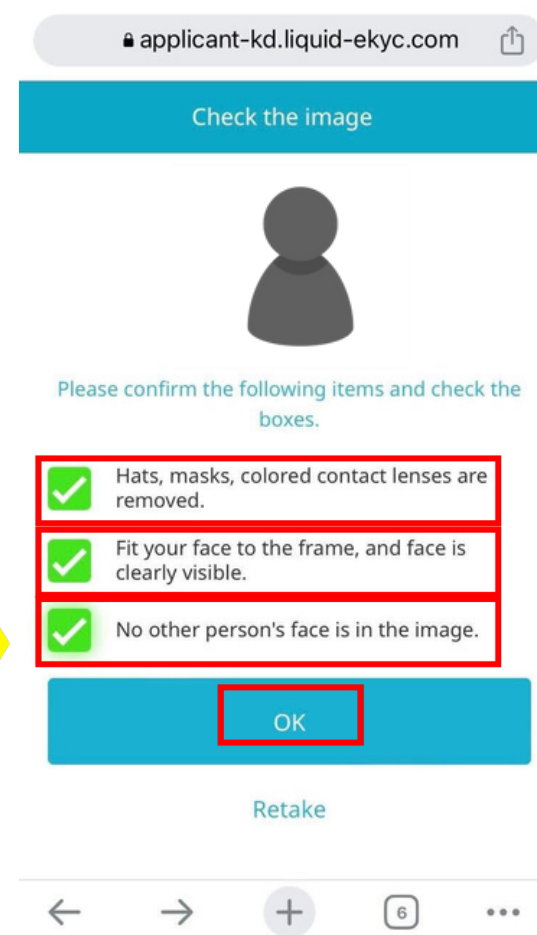
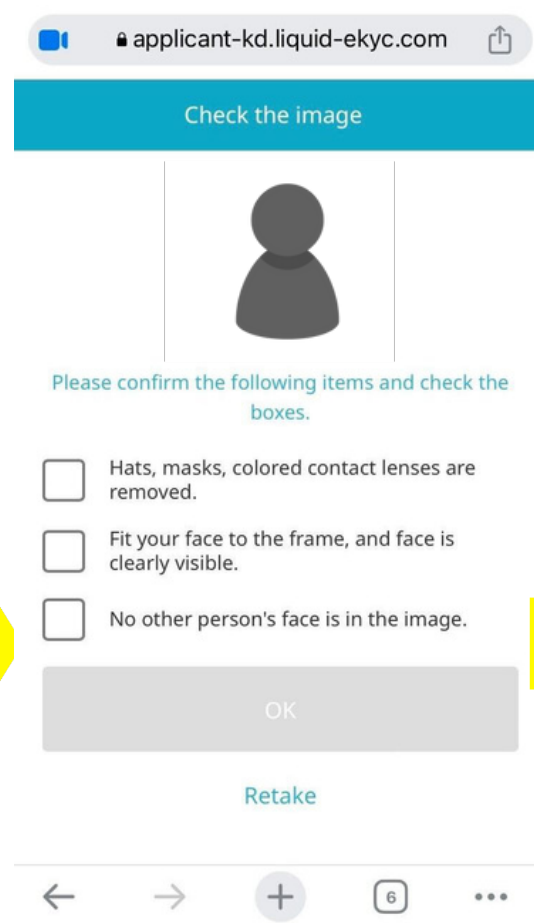
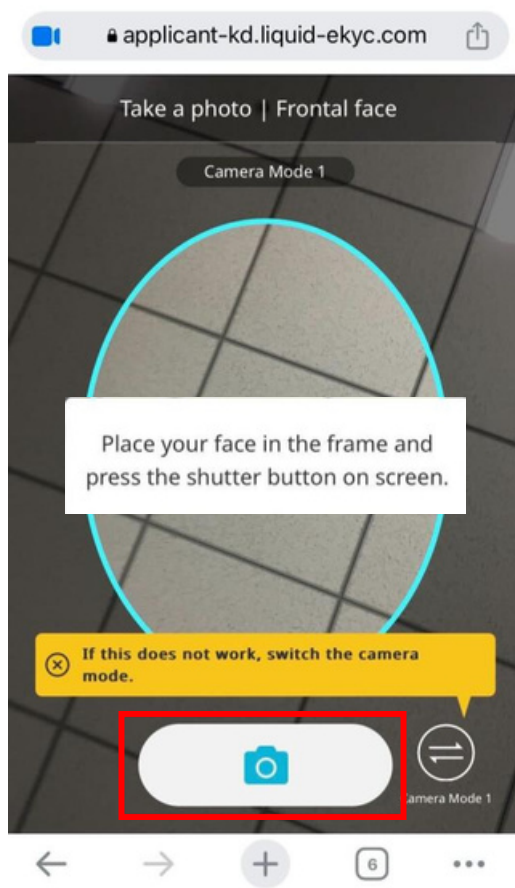
13

Follow the instruction and take a picture of yourself.

Check your picture and the instruction.
If the picture is not clear, retake the picture.

If you confirm the following item.
Check the boxes.
Click next button.

Follow the instruction and take a picture of yourself.



povo2.0 Sign-Up Flow

14

Follow the instruction.

Follow the instruction.

Follow the instruction.
After seeing the instruction, click take a photo and follow the instruction.

applicant-kd.liquid-ekyc.com

Take a photo | Turn head

Turn head



Photo taking tutorial video (20 seconds)

Take a photo



applicant-kd.liquid-ekyc.com

Take a photo | Turn head

Turn head

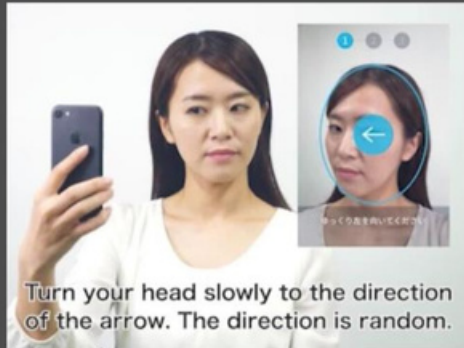


Photo taking tutorial video (20 seconds)

Take a photo



applicant-kd.liquid-ekyc.com

Take a photo | Turn head

Turn head



Photo taking tutorial video (20 seconds)

Take a photo



povo2.0 Sign-Up Flow

15

Click “Next” button.

- 1: Type your name in English **assameorder**
on your residence card
- 2: Type your name in **Katakana in Japanese**
- 3: Type the phone number **052-832-3123**
*The number is the campus phone number

Check your post code and living address is the same info on your residence card.
If it is different, type the correct address in Japanese. (If difficult, ask your Japanese friends)

Click “Yes” .
Click “Confirm” button.

The screenshot shows the povo app interface. At the top, there's a header with the 'povo' logo, a 'チャット' (Chat) button, and a user profile icon. Below the header, there's a section with a red box around a button that says '次へ進む' (Next). Underneath, there's a list of details: 注文番号 (Order Number) : 000001638255709683, SIMタイプ (SIM Type) : SIMカード (SIM Card), and 契約タイプ (Contract Type) : 新規契約 (New Contract). On the left, there's a vertical progress bar titled 'お手続き状況' (Procedure Status) with four steps: 申し込み完了 (Application Completed), 本人確認 (Personal Confirmation), SIMカード配送先設定 (SIM Card Delivery Address Setting), and SIM有効化 (SIM Activation). The second step, '本人確認', is currently active. At the bottom, there's a 'その他' (Others) section with a button that says 'よくあるご質問' (Frequently Asked Questions).

The screenshot shows the 'ご契約名義' (Contract Name) section of the povo app. It asks to confirm the information on the residence card. There are two input fields: 'お名前 (漢字)' (Name in Kanji) and 'お名前 (カタカナ)' (Name in Katakana), both highlighted with red boxes and numbered 1 and 2 respectively. Below these is a date selector for '生年月日' (Date of Birth) set to 2001年 1月 1日. Then, there's a field for '連絡先電話番号' (Contact Phone Number) with the value '052-832-3123' highlighted with a red box and numbered 3. Below that is the '住所' (Address) section, which also asks to confirm the information on the residence card. It includes fields for '郵便番号' (Postal Code) and '都道府県' (Prefecture) set to '愛知県' (Aichi Prefecture). At the bottom, there are '戻る' (Back) and '次へ' (Next) buttons.

The screenshot shows the '住所' (Address) section of the povo app. It asks to confirm the information on the residence card. There are fields for '郵便番号' (Postal Code) with the value '〒 4 6 - 6 0 8 2 2', '都道府県' (Prefecture) set to '愛知県' (Aichi Prefecture), '市区町村' (City/Town/Village) set to '名古屋市八雲' (Nagoya City Yagumo), and '丁目・番地・号' (Chomei/Banbashi/Goth) set to '13 8番 地 1'. Below these is a field for '建物名・部屋番号' (Building Name/Room Number) with the value 'ヤンセン国際寮 # room number'. At the bottom, there are '戻る' (Back) and '次へ' (Next) buttons, with the '次へ' button highlighted with a red box.

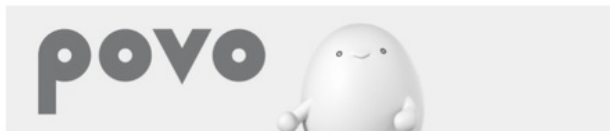
The screenshot shows the 'ご利用者の確認' (User Confirmation) section of the povo app. It asks 'ご契約者とご利用者は同じですか？' (Is the contract holder and the user the same?). There are two radio buttons: 'はい' (Yes) and 'いいえ' (No). The 'はい' button is highlighted with a red box. Below this is a large empty box for additional information. At the bottom, there are '戻る' (Back) and '確認' (Confirm) buttons, with the '確認' button highlighted with a red box.

povo2.0 Sign-Up Flow

17

Successfully Completed

Subject: **本人確認完了のお知らせ**



様

本人確認手続きが完了しました。
povoを利用開始するために、以下の手続きを進めてください。

【SIMカードでお申し込み場合】

SIMカードをご指定の配送先住所にお届けしますので、同梱のご案内を確認の上、利用開始の設定を行ってください。

【eSIMでお申し込みの場合】

povo2.0アプリから利用開始(SIMの有効化)を行ってください。

<ご利用までの流れ>

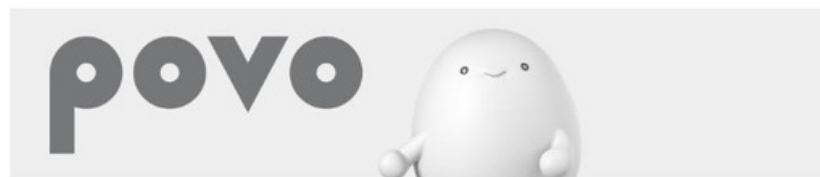
- ①お支払方法の登録 【完了】
- ②ご本人様確認（写真撮影）【完了】
- ③SIM有効化
- ④端末設定

After sign-up and you receive the email with subject “**本人確認完了のお知らせ**”, you successfully completed sign-up.

Fail with some reasons

Read carefully the bottom instruction to get a help

Subject: **本人確認結果のお知らせ**



KDDI様

お申し込みいただいた内容でお手続きを承ることができませんでした。
以下の原因が考えられます。

<新規のお申し込み>

- ①ご本人様確認が出来ない場合
 - ・ご提出書類とお申し込み内容が相違している
 - ・ご提出書類に不鮮明な箇所がある
- ②ご入金確認がとれていない回線がある場合
- ③同一のご契約名義で6回線目以上のお申し込みである場合
- ※ただし、お申し込みいただける回線数は、お申し込み内容により異なる場合がございます。
- ④当社審査基準により契約を受付する事が出来ない場合

<SIM再発行のお申し込み>

- ①ご本人様確認が出来ない場合
 - ・ご提出書類とお申し込み内容が相違している
 - ・ご提出書類に不鮮明な箇所がある

「ご本人様確認が出来ない場合」に該当する場合は、お手数お掛けしますが、お申し込み内容をご確認いただき、再度povo2.0アプリよりお手続きをお願いいたします。

新規のお申し込み時に上記の①から④に該当する場合は、お手続きを承ることができかねますのでキャンセルさせていただきます。

なお、「ご入金確認がとれていない回線がある場合」はお支払い後に再度お申し込みをお願いいたします。

=====

■本メールのお問合せ先

povoサポート

<https://povo.jp/chat/>

営業時間9:00~21:00

=====

After sign-up and you receive the email with subject “**本人確認結果のお知らせ**”, your sign-up is fail with some reasons.
Please check this email with your Japanese friend to get a support.