

# ★ How to Sign Up to povo2.0

With Campaign code “**OP2024**”, You will get 3 days  
5GB Data bonus when you activate your SIM  
Card/eSIM.

# Step 1: Create Account

# povo2.0 Sign-Up Flow

Click the above button for "Applying to povo2.0".

Scroll down this screen.

1: Type "OP2024" in the blank box for 3days 5 data bonus!  
2: Click apply button on the next.

1: If you see the gray box, it means the code is applied.  
2: After checking the gray box, click next button on the bottom.



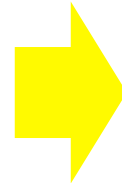
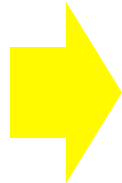
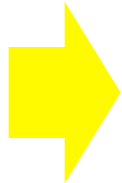
# povo2.0 Sign-Up Flow

Type your email address to sign up for the account.

After typing your email address, click next button on the bottom.

You will receive the one time password to your email address. Type the password with 6 digits. Click next button on the bottom.

For SIM type, select **eSIM**. Before selecting eSIM, make sure that your smartphone is eSIM compatible. For Contract type, select **New Contract**. Click next button on the bottom.



# Step 2: Credit Card Registration

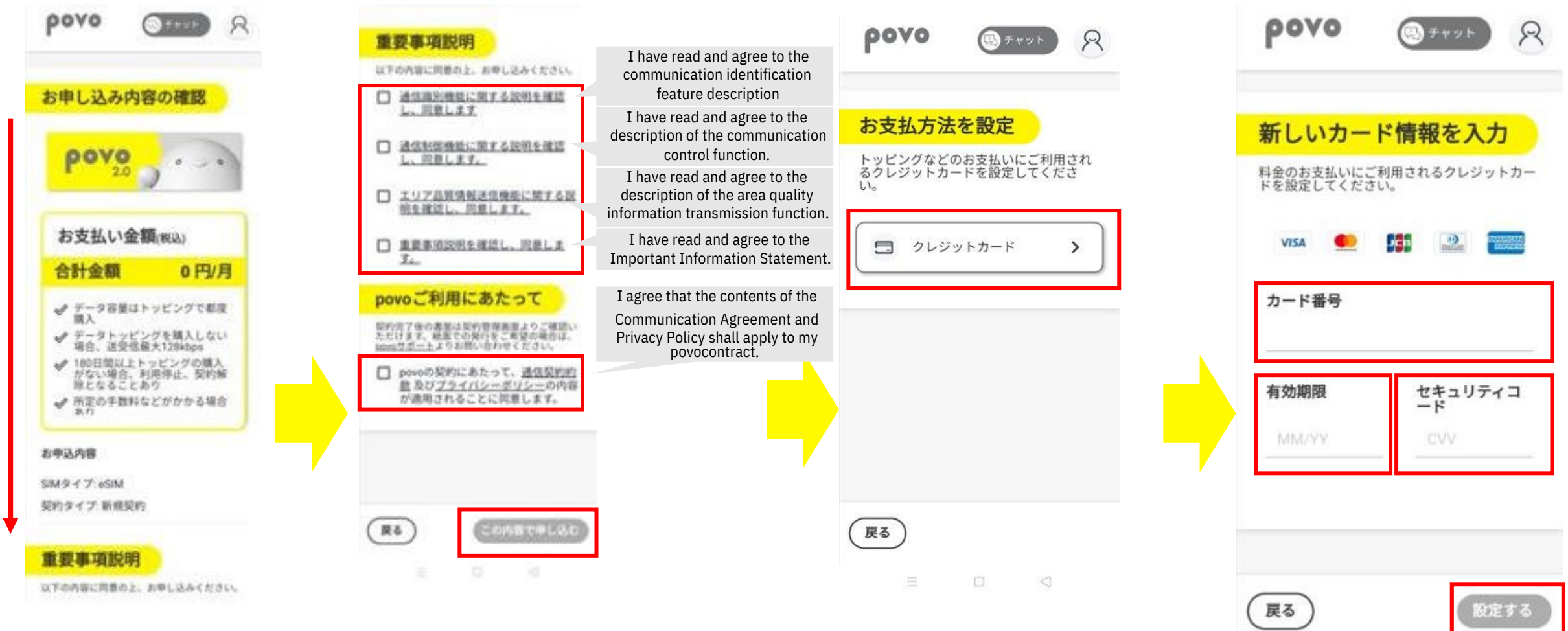
# povo2.0 Sign-Up Flow

Scroll down this screen.

Fill out the check boxes by opening each explanation. Click “Apply” button on the bottom.

Select “Credit Card” as a payment method.

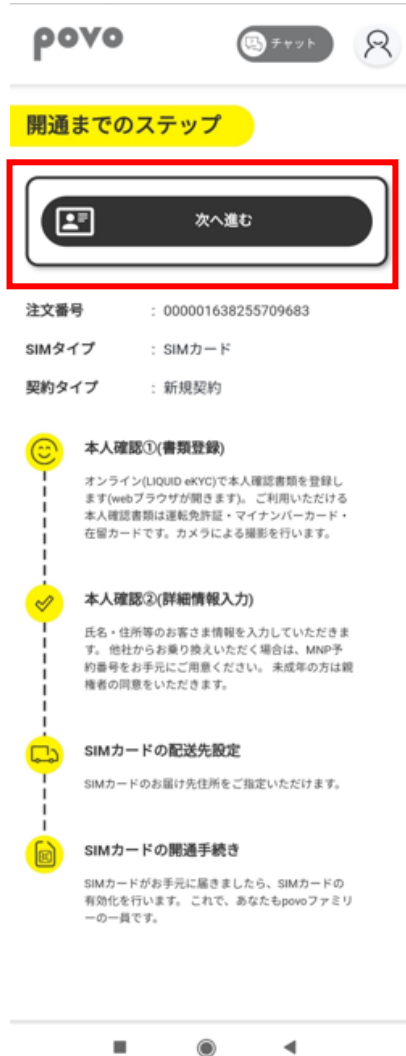
Fill out “Card number,” “Expiration,” and “Security Code.” Click “Setting” button on the bottom.



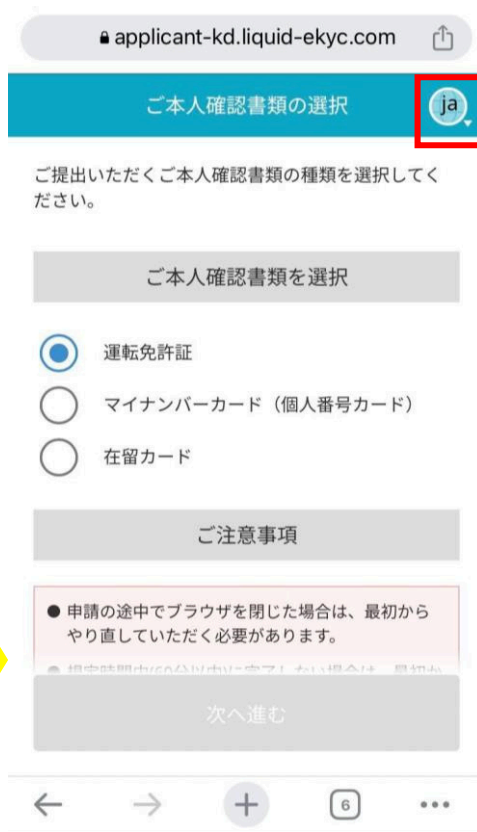
Step 3:  
eKYC

Customer Info Registration

Click "Next" button.



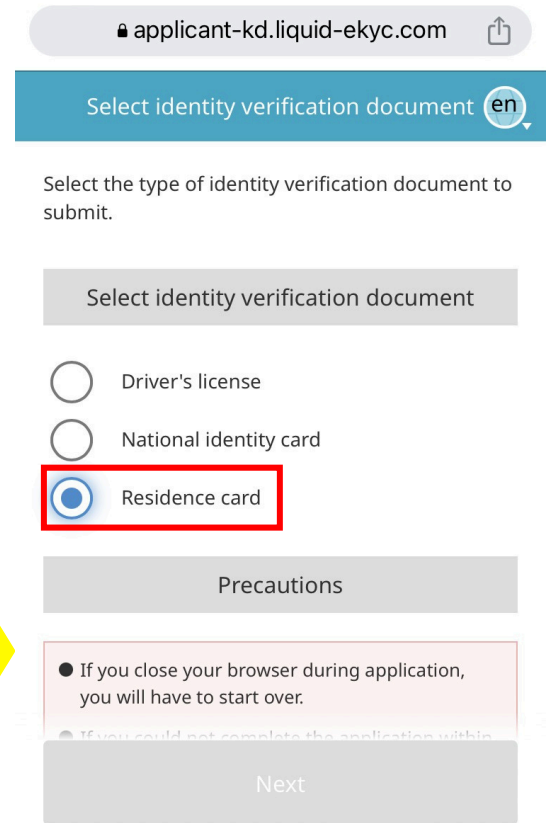
Click a language select button.



Select English or your preferred language.



Select "Residence card" as your identification document.





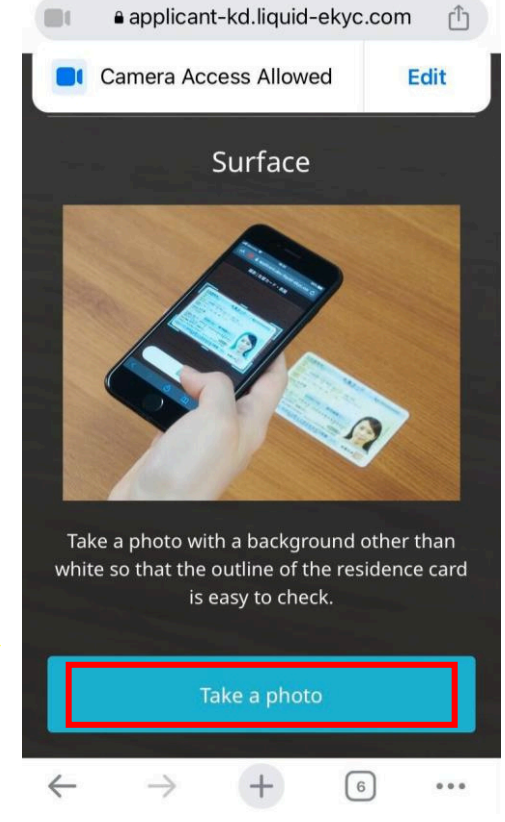
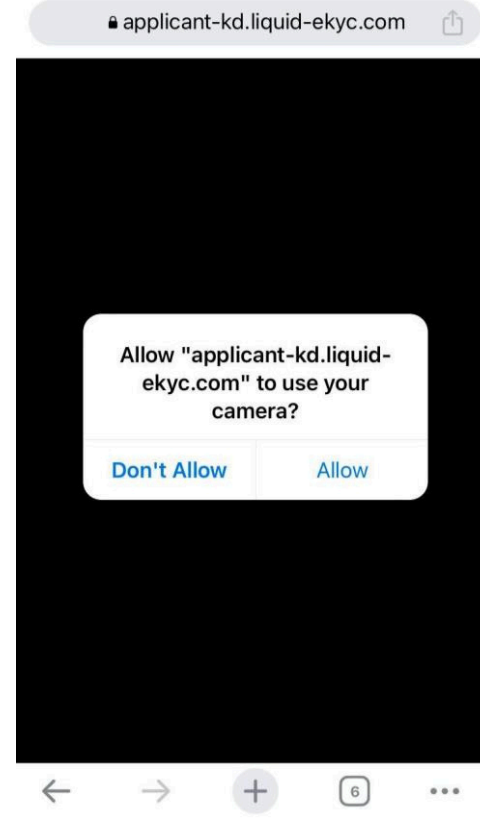
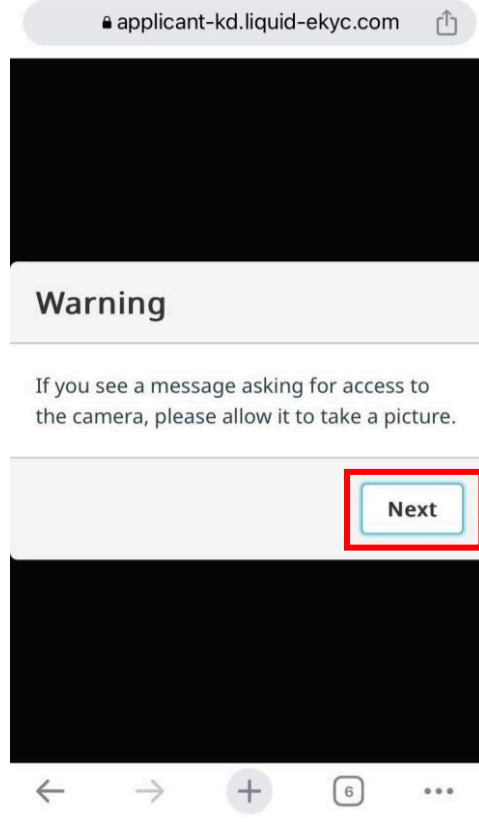
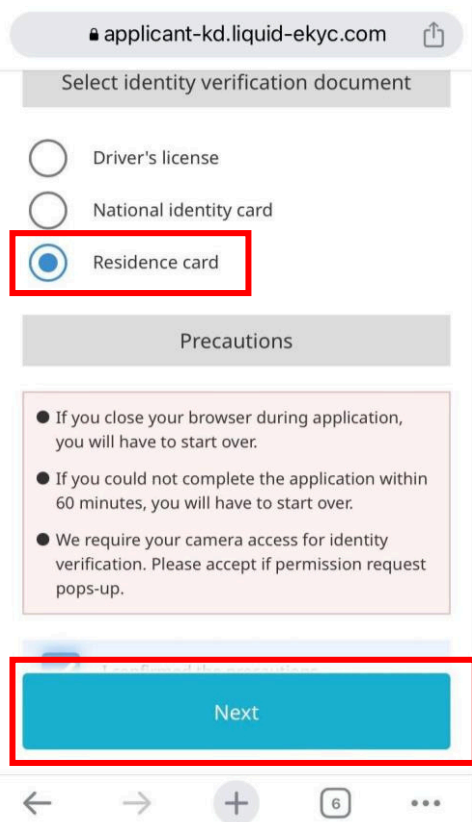
# povo2.0 Sign-Up Flow

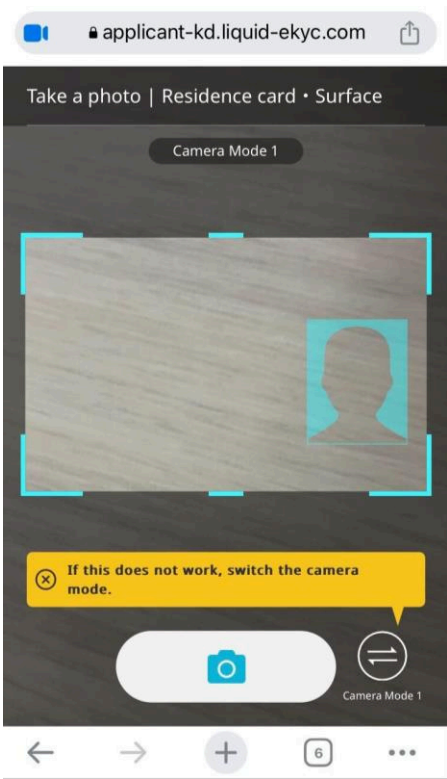
After selecting "Residence card," scroll down and click Next button.

Click Next button.

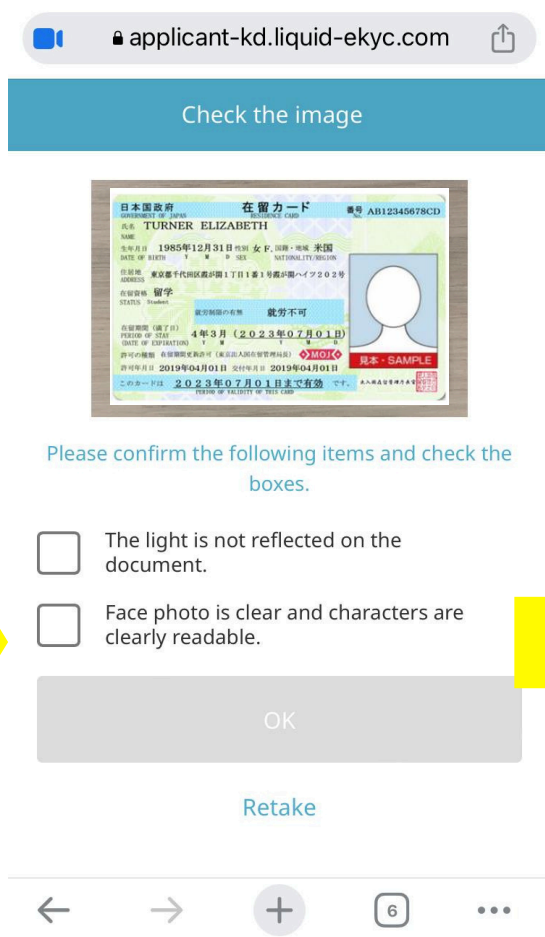
Click Allow button.

Prepare your residence card. Click "Take a photo" button.

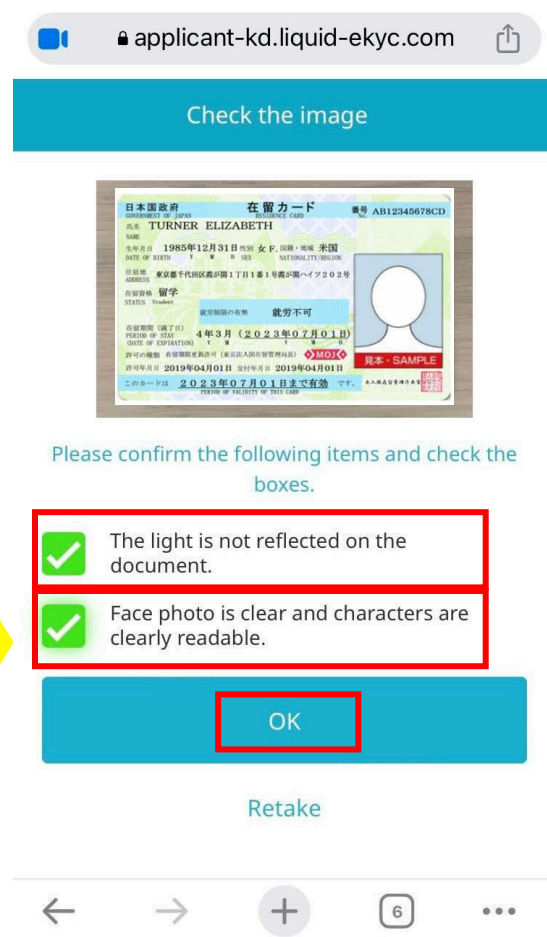




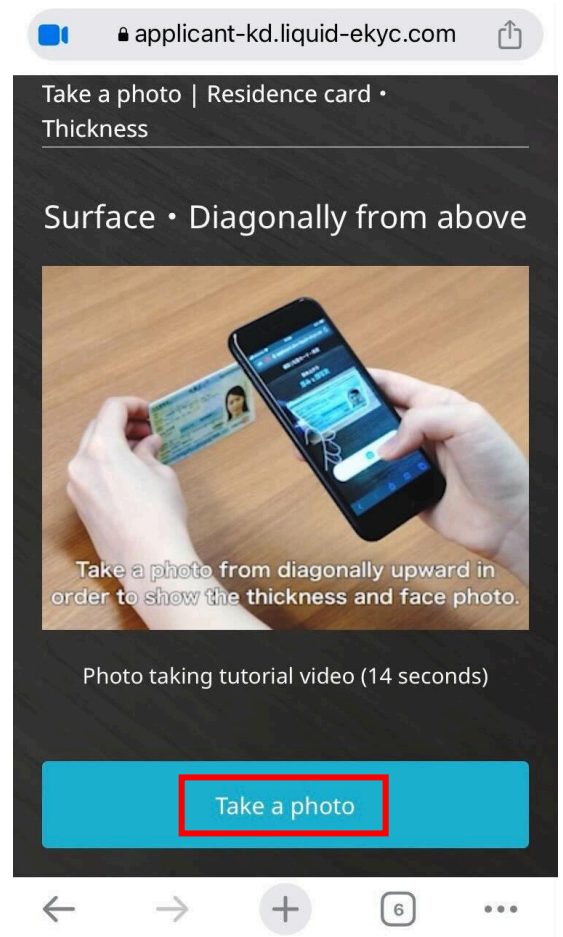
Based on the instruction, scan your surface of your residence card. Click camera button.



Check your picture and the instruction. If the picture is not clear, retake the picture.



If you confirm the following item. Check the boxes. Click next button.



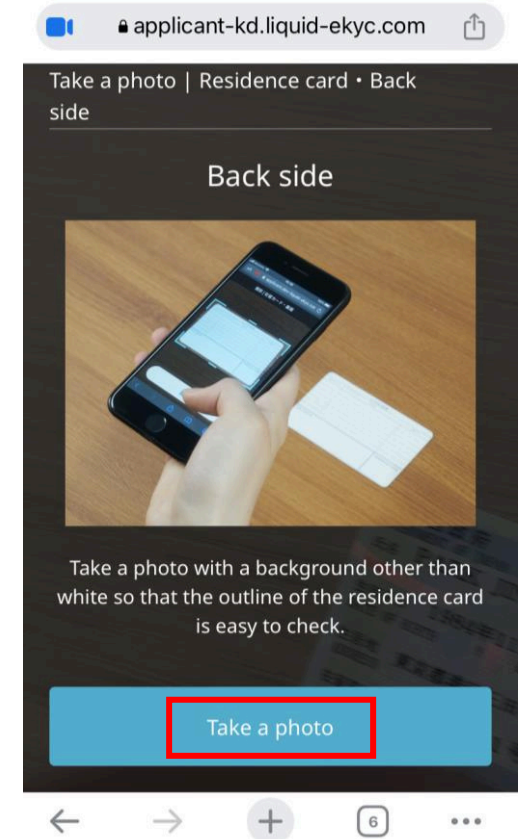
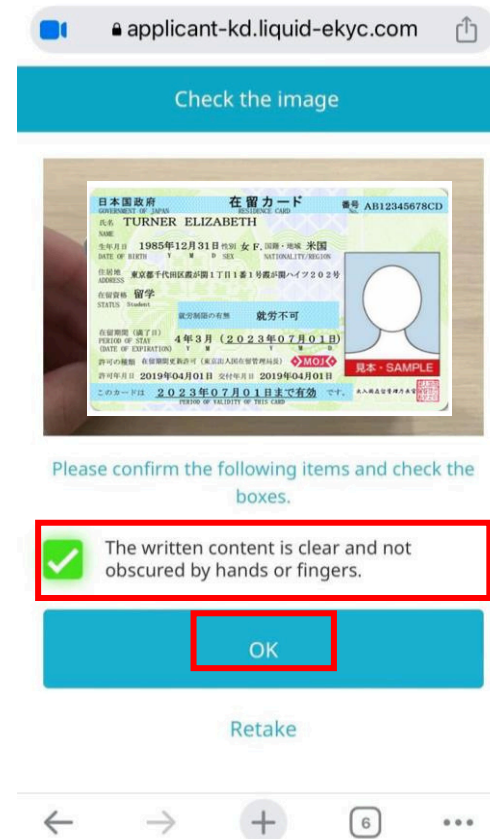
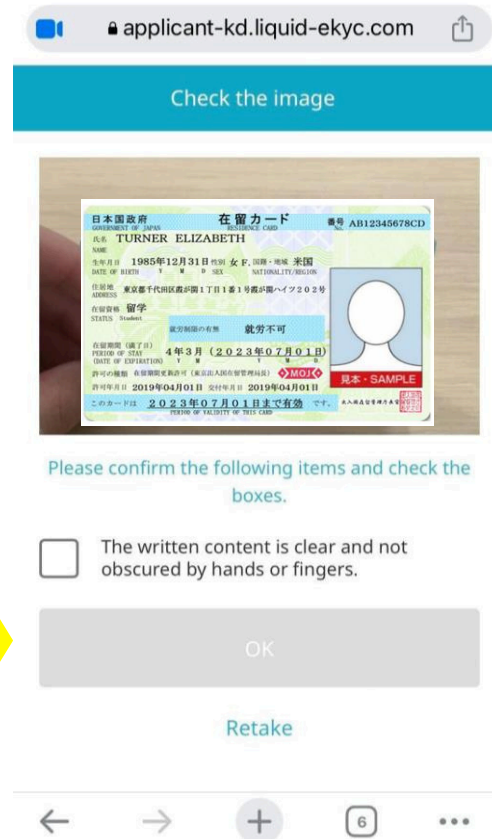
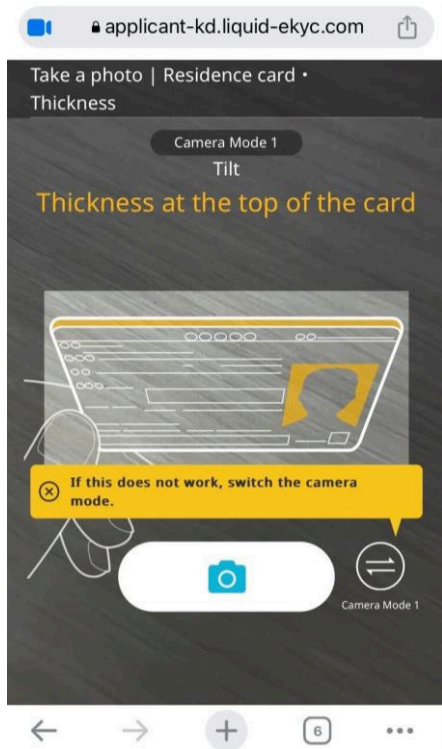
Based on the instruction, scan your residence card. Click Take a photo button.

Based on the instruction, scan the thickness at the top of your residence card.  
Click camera button.

Check your picture and the instruction.  
If the picture is not clear, retake the picture.

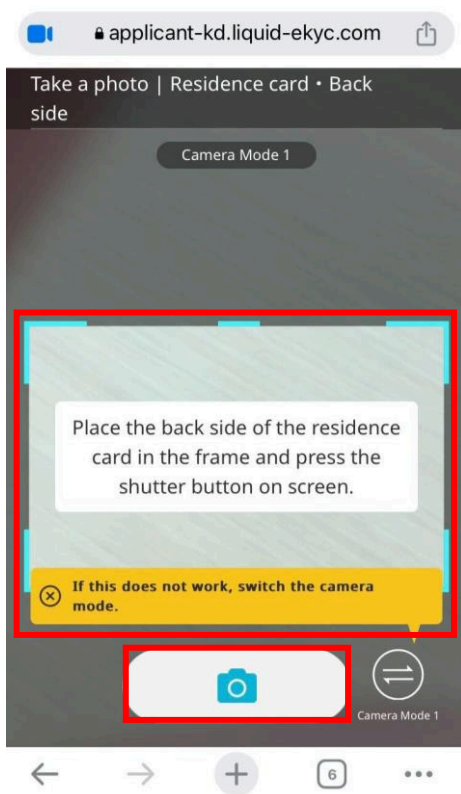
If you confirm the following item.  
Check the boxes.  
Click next button.

Based on the instruction, scan bac side of your residence card.  
Click Take a photo button.

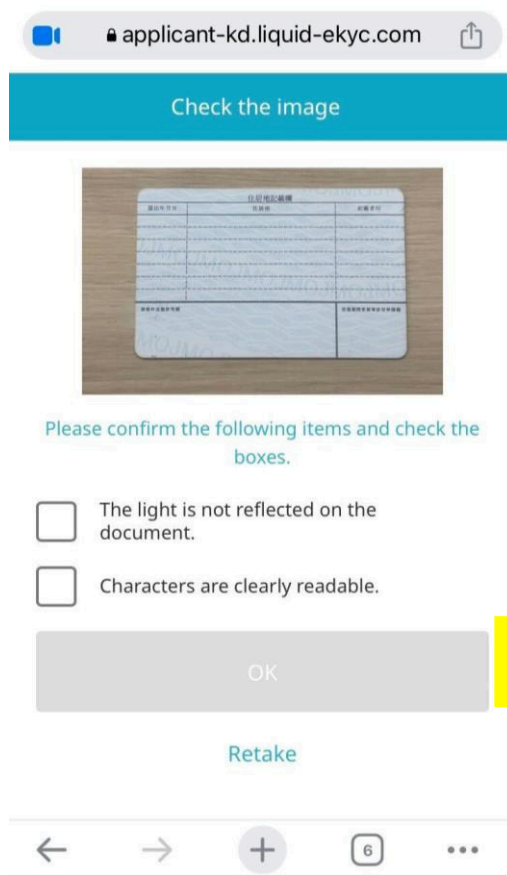


# povo2.0 Sign-Up Flow

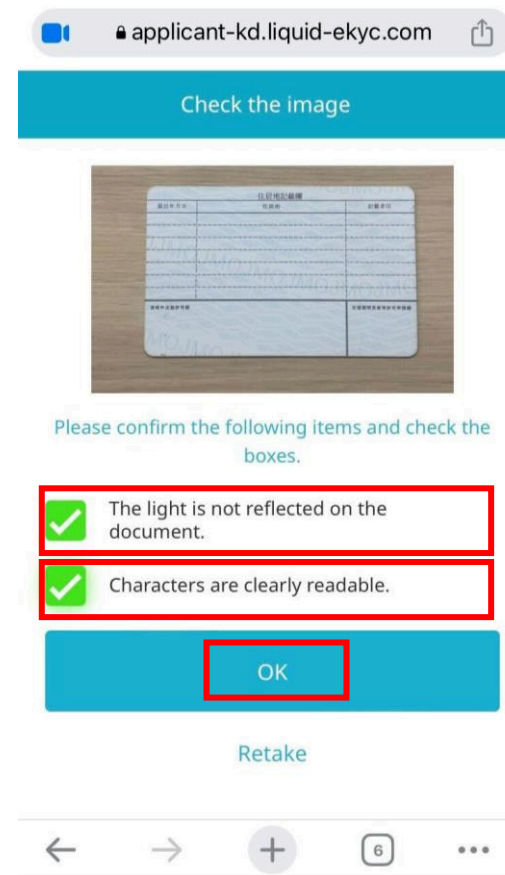
Based on the instruction, scan the back side of residence card. Click camera button.



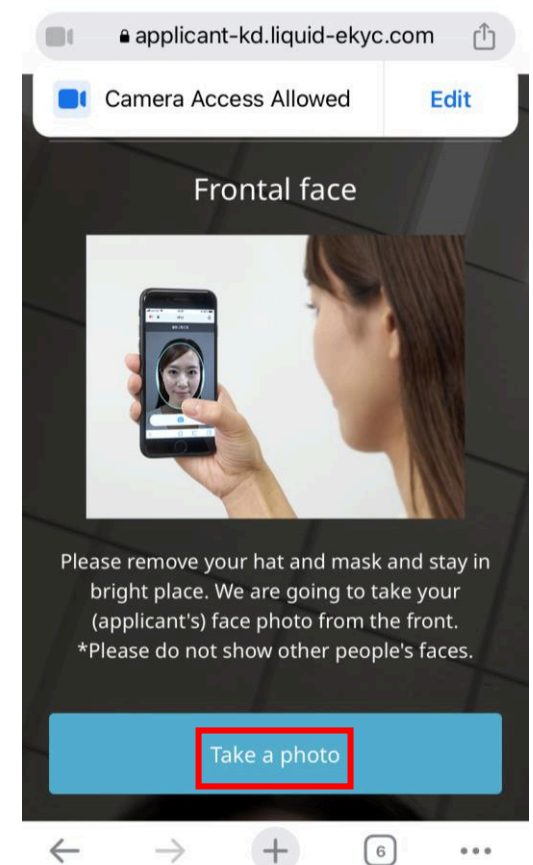
Check your picture and the instruction. If the picture is not clear, retake the picture.



If you confirm the following item. Check the boxes. Click next button.



Based on the instruction, take a photo of yourself for eKYC.



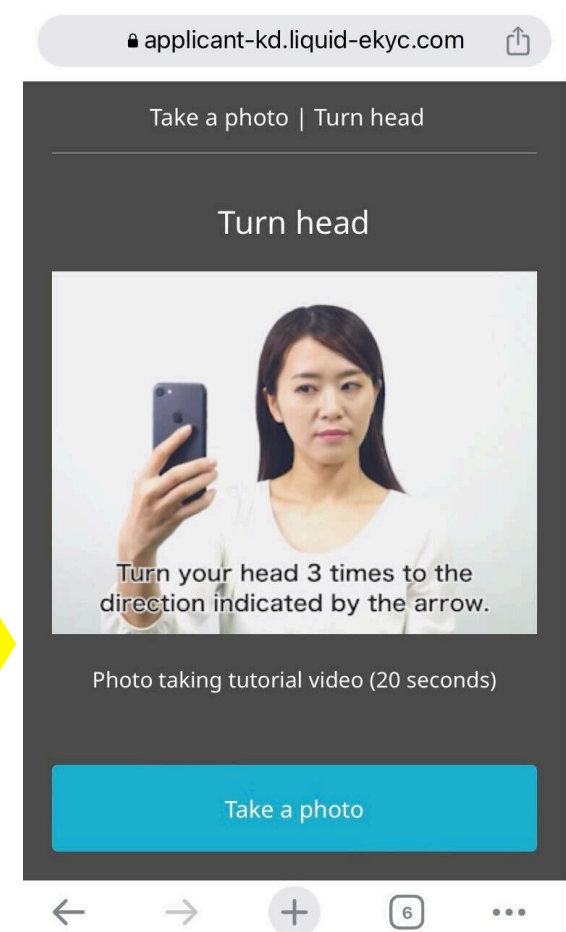
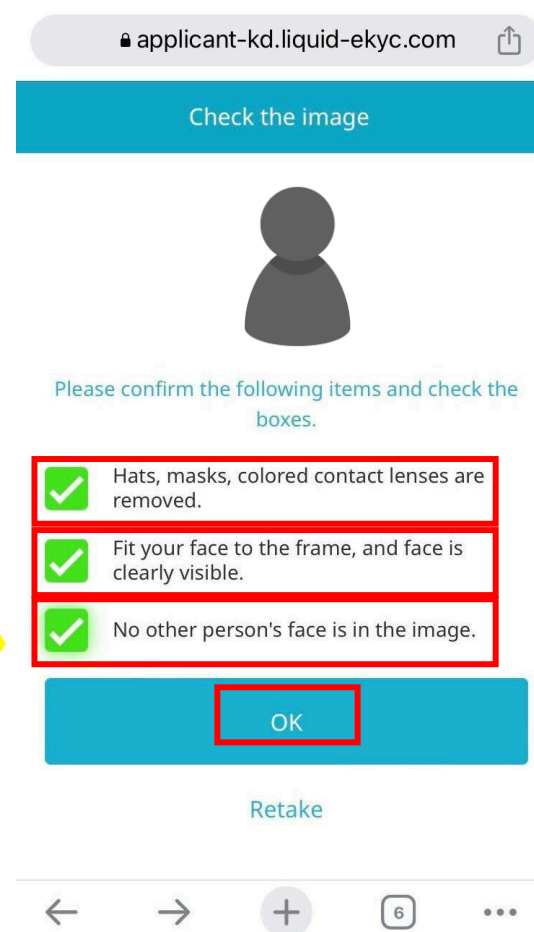
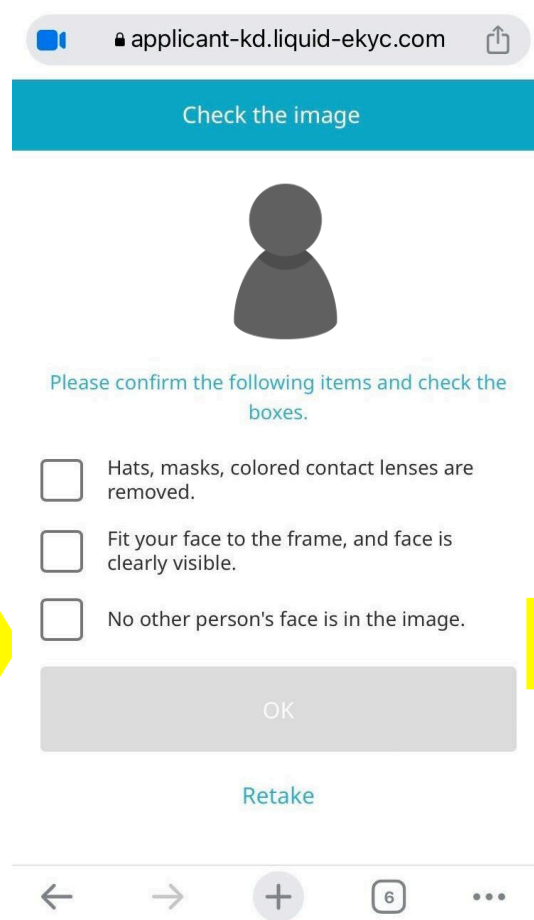
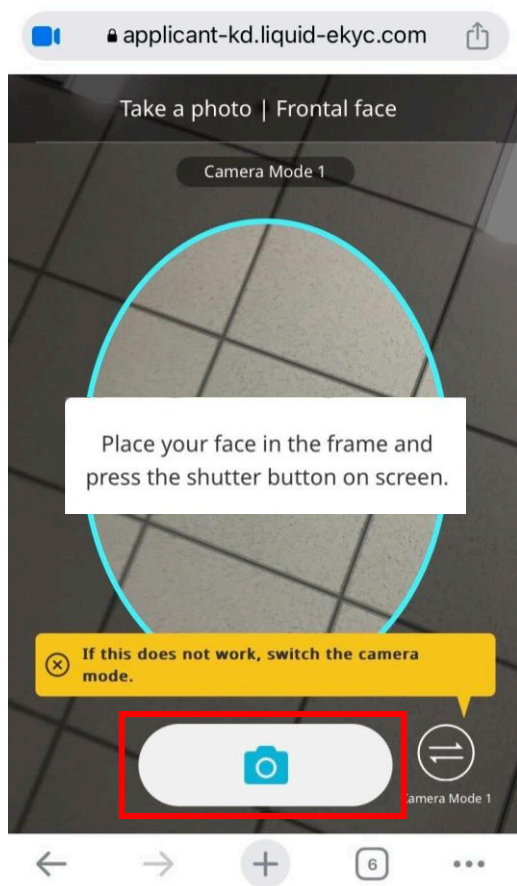
# povo2.0 Sign-Up Flow

Follow the instruction and take a picture of yourself.

Check your picture and the instruction.  
If the picture is not clear, retake the picture.

If you confirm the following item.  
Check the boxes.  
Click next button.

Follow the instruction and take a picture of yourself.

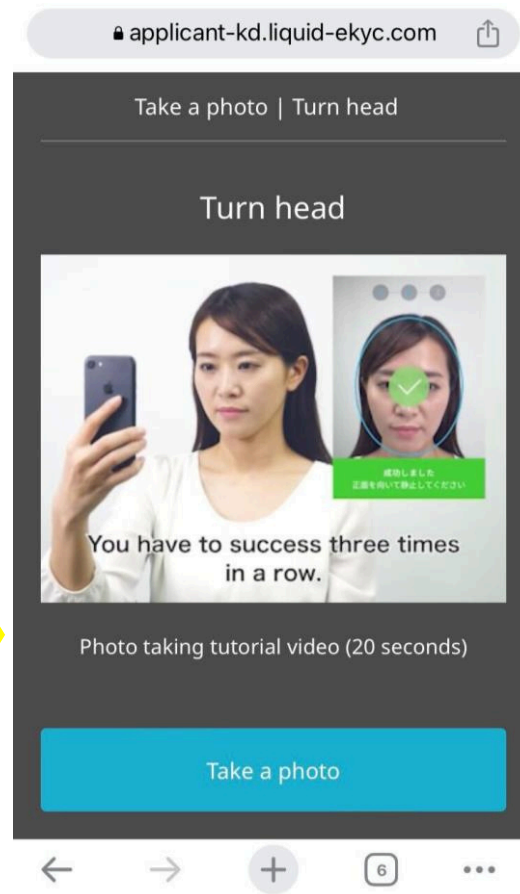
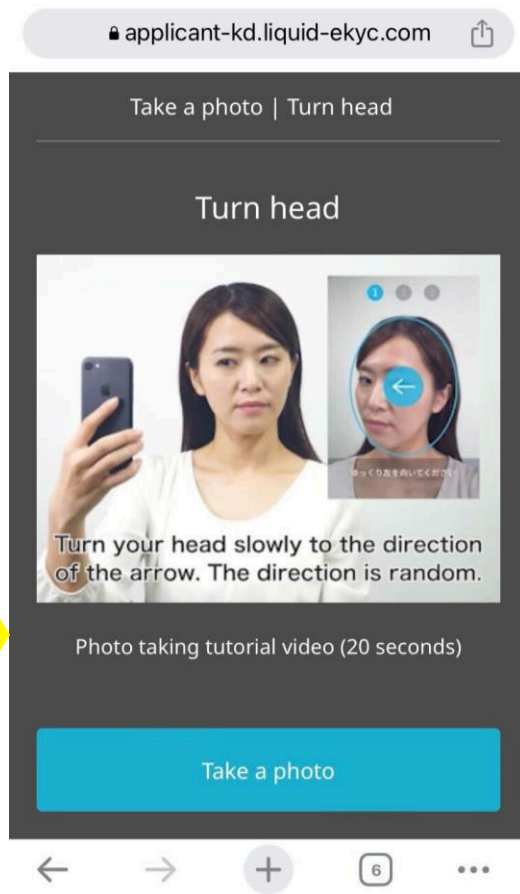
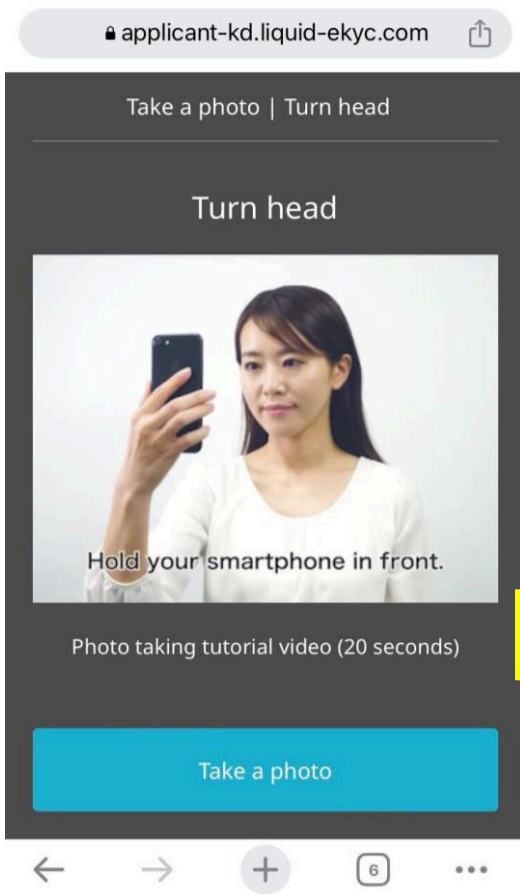


# povo2.0 Sign-Up Flow

Follow the instruction.

Follow the instruction.

Follow the instruction.  
After seeing the instruction, click take a photo and follow the instruction.



Click "Next" button.

- 1: Type your name in English **assameorder on your residence card**
- 2: Type your name in **Katakana in Japanese**
- 3: Type the phone number **052-832-3123**  
\*The number is the campus phone number

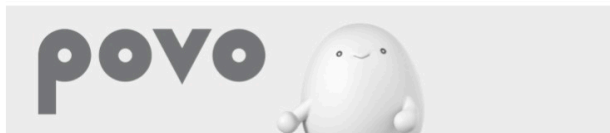
**Check your post code and living address is the same info on your residence card.**  
If it is different, type the correct address in Japanese. (If difficult, ask your Japanese friends)

Click "Yes".  
Click "Confirm" button.



## Successfully Completed

Subject: **本人確認完了のお知らせ**



様

本人確認手続きが完了しました。

povoを利用開始するために、以下の手続きを進めてください。

### 【SIMカードでお申し込み場合】

SIMカードをご指定の配送先住所にお届けしますので、同梱のご案内を確認の上、利用開始の設定を行ってください。

### 【eSIMでお申し込みの場合】

povo2.0アプリから利用開始(SIMの有効化)を行ってください。

<ご利用までの流れ>

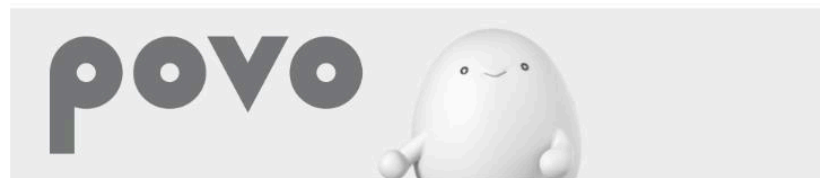
- ①お支払方法の登録 【完了】
- ②ご本人様確認（写真撮影）【完了】
- ③SIM有効化
- ④端末設定

After sign-up and you receive the email with subject “**本人確認完了のお知らせ**”, you successfully completed sign-up.

## Fail with some reasons

Read carefully the bottom instruction to get a help

Subject: **本人確認結果のお知らせ**



KDDI様

お申し込みいただいた内容でお手続きを承ることができませんでした。  
以下の原因が考えられます。

<新規のお申し込み>

①ご本人様確認が出来ない場合

- ・ご提出書類とお申し込み内容が相違している
- ・ご提出書類に不鮮明な箇所がある

②ご入金確認がとれていない回線がある場合

③同一のご契約名義で6回線目以上のお申し込みである場合

※ただし、お申し込みいただける回線数は、お申し込み内容により異なる場合がございます。

④当社審査基準により契約を受付する事が出来ない場合

<SIM再発行のお申し込み>

①ご本人様確認が出来ない場合

- ・ご提出書類とお申し込み内容が相違している
- ・ご提出書類に不鮮明な箇所がある

「ご本人様確認が出来ない場合」に該当する場合は、お手数お掛けしますが、お申し込み内容をご確認いただき、再度povo2.0アプリよりお手続きをお願いいたします。

新規のお申し込み時に上記の①から④に該当する場合は、お手続きを承ることができかねますのでキャンセルさせていただきます。

なお、「ご入金確認がとれていない回線がある場合」はお支払い後に再度お申し込みをお願いいたします。

=====  
■本メールのお問合せ先  
povoサポート  
<https://povo.jp/chat/>  
営業時間9:00~21:00  
=====

After sign-up and you receive the email with subject “**本人確認結果のお知らせ**”, your sign-up is fail with some reasons.  
Please check this email with your Japanese friend to get a support.